



City of Loveland

CITY UPDATE

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In Loveland, the blue container is used for recycling. When recycling is done right, items are diverted away from the landfill.

Loveland among top residential recyclers

For the ninth year in a row, Loveland continues to be among the top cities for residential recycling—thanks to the everyday efforts of our community—as noted in the 2025 State of Recycling & Composting in Colorado report, published by Eco-Cycle and CoPIRG.

It's a meaningful achievement, highlighting local progress in reducing waste and improving recycling systems. This continued recognition reflects shared commitments for the environment and practicing habits that make a real difference.

Loveland's recycling success is rooted in a well-designed system supported by strong community participation.

“Maintaining this level of performance for nine straight years is a testament to the dedication of our residents,” said Solid Waste Manager Tyler Bandemer. “Our community has embraced sustainability — recycling isn’t just a service; it’s part of how we live. From our curbside program to drop-off events, we’ve built a system that is both convenient and effective. Bandemer added, “We designed our waste-management approach so that recycling is easy and affordable, and our residents have responded. This recognition reflects their strong commitment.”

The statewide report identifies Loveland as a model for effective local policy, planning and investment. As Colorado explores more circular waste-management strategies, Loveland’s stable infrastructure and strong participation rate demonstrate how local governments can lead the way in sustainability. Loveland’s continued leadership reflects what can be achieved when its community and city programs work together toward shared sustainability goals.

To assist customers on what can be recycled, the City of Loveland offers a 24/7, free service called the Waste Wizard. The Waste Wizard is available at lovgov.org/SolidWaste. Customers may also call the Solid Waste Division at 970-962-2524 or email PublicWorksInfo@cityofloveland.org for more detailed information about Loveland’s recycling services.

About Funding

The City’s Solid Waste Division, part of the Public Works Department, manages curbside trash and recycling, optional yard waste collection from March through November, and operations at the Loveland Recycling Center. These services are funded entirely by customer fees, supporting day-to-day operations, equipment needs, and long-term improvements.

COLT routes expand to Town of Johnstown

City of Loveland Transit (COLT) recently launched expanded service with three brand-new bus stops in the Town of Johnstown near the Johnstown Plaza Shopping Center.

Here's what you can expect from the new service schedule:

- **Ronald Reagan Boulevard and Thompson Parkway** - Serviced at :06 and :38 each hour from 7:06 a.m.-7:38 p.m. Monday-Friday and 9:06 a.m.-5:38 p.m. Saturday.
- **Trade Street and Ronald Reagan Boulevard** - Serviced at :07 and :39 each hour. For example, 8:07 a.m. and 8:39 a.m.
- **Union Street and Larimer Parkway** - Serviced at :08 and :40 each hour. For example, 8:08 a.m. and 8:40 a.m.

The new stops are on Route 7, making the trips to Johnstown and the Centerra-Loveland Mobility HUB. Route 7 provides 30-minute service to the Promenade Shopping Center and Johnstown Shopping Center areas, with convenient connections to and from Route 3 into downtown Loveland. Riders also have access to five daily connections to the Poudre Express route at Highway 392 and Westgate and 60-minute service to the Ranch Events Complex.

Learn more about COLT at lovgov.org/COLT.

Make 2026 the year you switch to Pulse Fiber Internet

At the start of a new year, many of us think about resolutions that will improve our health, productivity, and quality of life. But there's one simple upgrade that can transform your daily routine: switching to fiber-optic broadband. Choosing fiber is a commitment to smoother, faster, and more reliable living in 2026.

Fiber delivers speeds that traditional copper-based internet can't match. Whether you're streaming 4K movies, participating in video conferences, or gaming online, fiber ensures that everything runs seamlessly. No more sudden freezes, no more buffering, and no more lag. The increased bandwidth means your entire household can stay connected without compromise.

Reliability is another compelling advantage. Fiber networks are less susceptible to weather interference and electrical noise, resulting in fewer outages and more consistent performance. For anyone working from home

or relying on the internet for daily tasks, this stability is invaluable.

Fiber is also a future-proof investment. As digital demands continue to rise, switching now ensures your home is ready for emerging technologies and data-rich entertainment. It's a resolution that pays dividends for many years to come. Being fiber-ready can also add 5% or more to your home's value.

Finally, choosing fiber can be an environmentally conscious choice. Fiber networks consume less energy than traditional copper wiring, supporting sustainability without sacrificing performance.

If your goal for the new year is to reduce stress, increase efficiency, or simply enjoy a smoother online experience, making the switch to Pulse Fiber is a smart, modern resolution – one that elevates every digital moment in 2026. And, we bet it will be far more enjoyable than dragging yourself to the gym every morning! Visit PulseFiber.org to learn more, determine availability and schedule installation.

YOUR NEIGHBORS WILL THANK YOU.

Get \$50 and Give \$50 with Pulse's Refer a Neighbor

Refer a new customer, or let us know who referred you when you sign up, and you both earn \$50! Learn more at PulseFiber.org/ReferANeighbor

PulseFiber.org 970-541-4990



EMERGENCIES HAPPEN. REGISTER TODAY!

Register to receive emergency alerts for your home, work, or other locations via email, cell phone, or text message. Already registered? Log on and make sure your contact information is correct.

NOCOAlert.org

Questions?
Call or Text 970-541-1579



A year in review: Utility accomplishments to make a city proud

The City of Loveland Utilities Department is proud to provide our City with not-for-profit and community-led electric, water, wastewater and broadband services. Our team is on-call 24/7/365 to ensure Loveland's residents and businesses can count on reliable, cost-effective and high-quality utility services. In 2025, we continued our long and proud tradition of utility service to the Loveland community. While our team is mostly working behind the scenes, you can see the results of that hard work in every home and business, all-day, everyday.

Improving water storage and delivery



The City is proactively replacing aging cast-iron pipes in areas across the city with long-lasting, corrosion-resistant PVC pipes. Some of the most visible work was in the Taft Avenue / Highway 34 intersection and downtown 4th Street, but improvement projects were active throughout the city. These improvements will enhance water quality, reduce leaks and minimize costly emergency repairs. Residents, business owners and visitors alike will benefit from the upgrades. Another water-related win is the completion of the new water tank on 43rd Street. With the capacity to supply 3.5 million gallons of water for the City, the tank is a future-ready resource that will provide emergency storage and help meet the demands of our growing community. It supplements the existing 4.5 million-gallon storage tank on the same site.

Installing digital electric meters



The City's electric team replaced traditional, manual electric meters with Advanced Metering Infrastructure (AMI), a network of digital meters that automatically collect and transmit energy usage data from residences and businesses to our operational technology systems. Highly precise data leads to more accurate billing, and customers can use the information to monitor and adjust their energy usage to save money. A new customer portal, available in 2026-27, will give customers even more details and control over their usage and spending. And the cost of reading meters is reduced because utility crews no longer need to manually read the new meters, and vehicle mileage and wear and tear has lessened.

Using drones to monitor power lines



As another example of leveraging technology to innovate and increase efficiency, the Loveland team is proud to have our own certified in-house drone operators to support electric power operations. Using drone technology, we inspected nearly half of our utility poles this year. Equipped with high-resolution cameras and thermal imaging, drones can detect issues like overheating circuits and loose hardware before they escalate into emergency outages or safety hazards. In 2025, this innovation prevented nearly one million outage minutes, creating a safer grid for the City, and more efficient, reliable service for our customers.

Celebrating 100 years of electric power



The City of Loveland celebrated its century-legacy of electric power (1925-2025). It took enormous effort and grit to build our utility and keep it operational these past 100 years, from weathering major floods to embracing renewable technologies. We captured these milestones in a multimedia exhibit at the Loveland Museum. Our centennial is an extraordinary accomplishment, and the exhibit was honored with an Award of Excellence from the American Public Power Association. These accomplishments underscore our commitment to provide best-in-class service to the citizens of Loveland with reliable, cost-effective and sustainable electricity.



Changing our name

In 2025 Loveland Water and Power officially became City of Loveland Utilities. The new name better reflects the full scope of services we offer—electric, water, wastewater and high-speed fiber internet—and more clearly identifies the utility as a department of the City of Loveland.

New name. Same high-quality public service for our community.

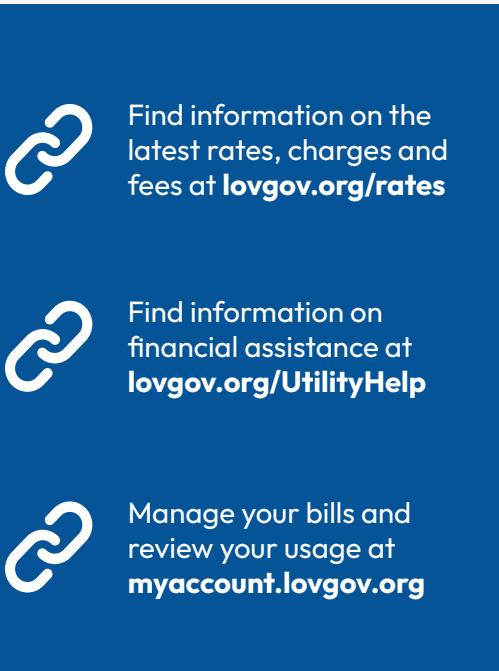


Securing bonds for capital projects

The City of Loveland's water, wastewater and electric utilities are not-for-profit enterprises separate from the general fund, and we only collect rates and fees to cover our own costs. Our team takes this responsibility seriously. Each year we forecast 10 years out for capital projects and operating expenses. Sometimes the best option to fund major infrastructure investments is through borrowing funds. We can borrow at competitive rates and pay for the investment over time. By spreading the cost over decades, this philosophy of "generational equity" also ensures that the people who are benefitting from infrastructure in the future are also helping pay for it.

In 2025, our team secured \$95 million in funding from fixed-interest bonds. These funds are being used to finance critical capital projects to make our water and wastewater infrastructure even more resilient and future-ready, like waterline replacements, improvements to our Wastewater Reclamation Facility, and other major investments prioritized in our 10-year capital plan.

The City of Loveland Utilities team is proud to continue a legacy of high-quality, cost-effective service to our community. In the year ahead, we are committed to continue to bring innovation and efficiency to the critical work our team strives to accomplish every day.



Reconnection fees and hours to change in the new year

Effective Jan. 1, 2026, both regular and after-hours reconnect fees will increase to better reflect the actual cost of providing these services. These updates ensure that the cost of reconnecting service, especially outside standard hours, is covered by those using the service rather than all customers. The change supports the City's cost-recovery goals and maintains fairness across the utility system.

Reconnects are handled by our metering team, whose regular hours are Monday–Friday, 7 a.m.–3 p.m. After 3 p.m., reconnects require on-call staff and extra coordination, which is why they are considered after-hours and have a higher fee. The benefit of this schedule is that reconnects can start earlier in the day—so customers who pay in the morning can be restored sooner, helping avoid delays.

Customers facing disconnection can avoid these charges by making payments before 3 p.m., Monday through Friday. If you are struggling to pay your bill, we encourage you to reach out early so staff can help explore options and connect you with available assistance programs.