

CITY UPDATE

City of Loveland

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Sweeping into fall: Our guide to a cleaner, safer community

As vibrant fall colors begin to blanket Loveland, it's time for residents to sweep into fall cleanup. The City of Loveland is committed to helping you make the most of your efforts with a variety of services and important reminders to keep our community clean and safe.

Public Safety - As you tackle fall yard work, remember, proper cleanup protects both your home and your neighborhood. Properly dispose of yard debris such as dry leaves and branches, trim overgrown vegetation, and clear gutters. This creates a defensible space around your home and helps with fire prevention. You can also prevent trip hazards and improve visibility for drivers and pedestrians by clearing overgrown landscaping near sidewalks and roadways.

Yard Waste Disposal - Proper disposal of yard waste is essential for a clean and healthy environment. The City's curbside yard waste collection continues through November. Loveland residents can also use their Yard Waste Permit to drop off non fee-based items at the recycling center, ensuring yard waste is composted and recycled instead of going to a landfill.

Water Conservation - Consider implementing water conservation practices. Fall is a great time to aerate your lawn, which helps water penetrate the soil more effectively. Mulching leaves and grass clippings can also retain moisture and reduce the need for additional watering. Every little bit helps in preserving our precious water resources.

Street Sweeping - Our street sweeping starts again in November. This essential service helps keep our streets clean and safe by removing leaves, debris, and other material that can clog storm drains and create hazards. As November draws near, the street sweeping schedule will be posted to **lovgov.org/StreetSweeping**.

Cemetery - Seasonal cleanup at Loveland Burial Park and Lakeside Cemetery helps maintain the tranquil and respectful setting of our community space. Families are asked to remove decorations and plantings they wish to keep before Sept. 30. During the fall cemetery cleanup, cemetery staff will remove all worn, out-of-season, or unapproved items in accordance with maintenance guidelines. For details, visit lovgov.org/cemetery.

By sweeping into fall together, and by taking advantage of the City's services, we all contribute to keeping our community beautiful and safe.

Community outreach remains a priority for Loveland Police

This year has been outstanding for the Loveland Police Department and its community outreach efforts. Officers have hosted Run, Hide, Fight seminars across the city, held listening sessions with residents and business owners, led multiple tours of Police Headquarters, and launched a dedicated downtown foot and bike patrol while school was out.

As summer turns to fall, the department remains committed to fostering conversation and connection with the community.

Chief Tim Doran's focus on citizen involvement, a more robust communications plan, and transparency into the department's daily activities has remained unparalleled this year, with more yet to come. To schedule one of our outreach programs or learn more, please visit the Loveland Police Department's website at lovgov.org/Police or follow us on Facebook, Instagram, or X.



City Update is a monthly publication of the City of Loveland. City Update is also available on the City's website at lovgov.org/CityUpdate. Your comments are welcome. Please call 970-962-2302, or email oce@cityofloveland.org. The City of Loveland is committed to providing equal opportunity and does not discriminate on the basis of disability, race, color, national origin, religion, sexual orientation or gender. The City will make reasonable accommodations for citizens in accordance with the ADA. For questions, please call 970-962-3319.

Pulse Fiber Internet provides tips for identifying its installers

Earlier this summer, Pulse Fiber Internet, the City's municipal broadband provider, noticed that they were receiving an inordinately high amount of calls from Loveland residents stating that contractors working near their homes were not who they claimed to be.

"Pulse is one of many businesses doing work across Loveland and it's important that we help residents and businesses know how they can trust and differentiate our work and our employees," said Fred Jacobs, Pulse public relations and brand engagement manager. "Excellent customer service is one of our core values and this is an extension of that work."

Pulse typically uses door hangers well in advance to alert residents to upcoming construction in their area and rarely needs access to backyards, preferring to install from the street side.

If residents encounter workers who claim to be from Pulse, they should take the following steps:

- Verify Identification: Ask the worker for identification. Legitimate Pulse employees will carry official City of Loveland photo badges.
- Check for Branding: Look for branded clothing with Pulse logos and white vans or trucks with visible Pulse logos.
- Observe Professionalism: Pulse workers are trained to be polite, punctual, and respectful.
- Contact Pulse: If there is any doubt, residents should call Pulse directly at 970-541-4990 to confirm the worker's identity.

By following these steps, residents can ensure they are dealing with legitimate Pulse employees and avoid any potential issues. To explore or sign up for any of Pulse's internet, TV or voice services, visit **PulseFiber.org** or call **970-541-4990**.





Make a Splash!

Dive into swim lessons for all levels at Chilson Recreation Center. From infants to adults, there is something for everyone!

PLUS! Check out our athletics & adaptive recreation programs for all ages.

Current Activity Guide

lovgov.org/ActivityGuide Jump in today and find YOUR swim level.







of Loveland Stoveland Public Library





Build community with fellow veterans of all generations from Loveland and the Northern Colorado area. Guests from Northern Colorado veteran-friendly organizations will be available to share information and answer questions.

> Last Thursday of the month from 4:00-5:00 pm in the Erion Room at The Loveland Public Library

Safeguarding Loveland's water and power from wildfire

As wildfire risk grows across Colorado, City of Loveland Utilities is taking direct action to protect the services our community relies on every day. From drinking water quality to electric grid reliability, the City is participating in two important national studies that address wildfire impacts specific to Loveland's environment.

Protecting our water

Following the Cameron Peak Fire in 2020, which burned over 65,000 acres of the Big Thompson Watershed, City of Loveland Utilities partnered with the City of Greeley and the U.S. Geological Survey to conduct a multi-year study on wildfire impacts to local water quality. The study analyzed post-fire water data from the North Fork Big Thompson River, a key source of Loveland's drinking water.

What we learned:

- Quantified Impacts: This study provided clear, measurable evidence that wildfire led to significant increases in nutrients, metals and sediment in our watershed, many far exceeding normal levels.
- Long-Term Effects: The study confirmed that post-fire impacts can last for years, meaning sustained monitoring and mitigation are essential to protect water safety over time.
- Localized Insight: Every watershed responds differently to fire. By studying our own region, we can tailor treatment strategies and land management efforts based on real conditions in Loveland's source water, rather than relying on generalized wildfire data.
- Better Predictive Power: Using an advanced method called Weighted Regressions on Time, Discharge and Season (WRTDS), researchers compared post-fire water quality to more than a decade of pre-fire data. This allowed us to separate wildfire-driven changes from normal seasonal shifts, making our water protection efforts more targeted and effective.

Protecting our power

On the electric side, the City is one of just 11 utilities nationwide selected to participate in the American Public Power Association (APPA) and Argonne National Laboratory Wildfire Mitigation Project, running through September 2026. The project helps public utilities assess wildfire risks to electric infrastructure and develop customized strategies to prevent damage and improve resiliency.

What we are doing:

- Drone inspections with infrared imaging spot potential equipment failures before they happen.
- Pole testing ensures structural integrity; weak poles are replaced.
- Vegetation management reduces the risk of trees and brush igniting fires near power lines.
- System hardening with fire-resistant equipment can limit infrastructure damage and speed up recovery.

What this means for you

These wildfire preparedness efforts ensure that Loveland's essential services remain resilient in the face of increasing wildfire threats. By studying our own watershed, we can detect and manage long-term water quality impacts with greater accuracy and optimize treatment strategies. On the electric side, proactive measures prevent outages, reduce damage and enable faster recovery after fire events. Together, these actions mean a stronger, safer utility system—designed specifically for Loveland's unique wildfire risks.

September is Emergency Preparedness Month—time to boost your readiness.

All City of Loveland employees are trained in emergency response, but anyone can take FEMA's free online courses. Through the Independent Study Program, you can learn about the National Incident Management System (NIMS) and earn certification at your own pace.





I LOVE WORKING FOR PUBLIC POWER BECAUSE...

Staff of City of Loveland Utilities staff shared why they enjoy coming to work every day.

Celebrate Public Power

Public power utilities are community-owned, not-for-profit electric utilities that deliver safe, reliable and affordable electricity.

Loveland is one of 2,000 public power communities across the U.S., where electricity isn't just a service — it's a shared investment in our future.

NEIGHBORS

I love working for public power because our not-for-profit business model directly supports the resident and businesses that call our community home through efforts to continually improve our electric distribution system, practices and reliability.

Kraig Bader

Electrical Engineering Manager

COMMITMENT

Our commitment to providing reliable and sustainable energy makes a tangible difference in people's lives. Every day, I see the positive impact of our work on the community and it fills me with pride. Knowing that our dedication helps keep homes warm, businesses running and lights on during storms is incredibly rewarding. It's this unwavering commitment to service that makes my job so fulfilling.

Tom Penman

Admin Support II

CUSTOMERS

We are committed to providing the highest standard of service. With this commitment, we focus on safety, customer needs, efficiency, reliability and teamwork. The Electrical Operations Team takes our jobs seriously, putting the customer first, even before our own families when emergencies arise. Yet we all understand that our service allows us to provide for our families.

Garth Silvernale

Electric Line Operations Manager

COMMUNITY

Every day challenges me to solve problems, plan ahead and coordinate complex operations. I know that behind every decision we make is a community counting on our reliability and the power to stay connected.

Angie Isaacs

Distribution Systems Operator

COLLEAGUES

We have built a family-like atmosphere within our Power Division at the City of Loveland. The folks who work here do it to make their community a better place to live.

Tate Hedgepeth

Purchasing Agent

FAMILY

You're not just serving your community, you're serving your people, your family and your friends. That makes that work really important.

Tracey Hewson

Customer Experience Manager

INNOVATION

We are guiding the way to shaping a smarter, more resilient electric grid for our community. It's incredibly rewarding to know that the work we do today within our community, by improving efficiency and working with our neighbors to plan for the future, directly benefits the people we serve. I'm honored to be a part of a team that's driving real change and building a stronger, more sustainable energy system for everyone in Loveland.

Christine Schraeder

Electrical Engineer II



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