



Forecast 2023: a glimpse into projects around the city

Stay in-the-know about important construction, utility and business development projects

As residents drive around Loveland this year, they will see infrastructure improvement projects and their local tax dollars at work. Stay in-the-know about these investments and developments across Loveland.

Madison Avenue is a critical corridor identified for design and improvements in the City's first Transportation Master Plan adopted in 2000. Utility relocation and roadway improvements for phase one of the Madison Avenue project just north of 29th Street up to 37th Street is poised to begin this summer pending right-of-way acquisitions. The project will increase safety for all roadway users with improved traffic flow and a designated north-south route for bicyclists and pedestrians.

The second phase of the four-year, four-phase Garfield Harrison Stormwater Improvement project began last month and will continue through fall 2023, focusing on Sheridan Avenue stormwater improvements.

2023 also marks the fourth and final year of Pulse's network construction within City limits, delivering Internet, TV and Voice on Loveland's only community-owned fiber-optic network. By the end of the year, affordable, reliable and fast Pulse service will be accessible to all residents and businesses within the City of Loveland. Find eligible service areas and check construction progress at LovelandPulse.com/Map.

Curious what water, power and wastewater projects are happening in the City? Loveland Water and Power launched a new real-time map showing all current projects that will impact Loveland residents. Head to lovewp.org/projects now to explore and learn more.

Infrastructure improvements help the Loveland community run smoothly, while new and expanding development creates jobs and grow the local economy.

As part of the City's commitment to economic vitality, the 2023-2027 economic development strategic plan was approved. The plan focuses on rebuilding the backbone of the Loveland economy by supporting local small business growth/expansion and attracting high-paying jobs.

This includes revitalizing the Forge Campus, formerly known as the old Hewlett-Packard campus. The space is again a catalyst for economic vitality with a focus on innovation and technology and will be the North American Headquarters for Scottish-based vertical farming tech company, Intelligent Growth Solutions.



The Forge Campus will be the North American Headquarters for Intelligent Growth Solutions. Since 2020, the campus has grown from 16% occupancy to 65% occupancy with 41 diverse companies.

The northeastern corner of the City continues to attract manufacturing and industrial jobs. In 2022, Amazon selected Loveland for a new sortable fulfillment center that is anticipated to bring more than 1,000 jobs.

Downtown revitalization continues to be a focus with Loveland Feed and Grain redevelopment and The Draper project proposal to bring retail, office, residential space, and a parking garage. City Council also renewed its commitment to the historic Pulliam Community Building by approving funding to fill a budget gap to keep the project moving forward.

In 2022, the City received its first oil and gas development application, which is currently under review.

These are only some highlights for construction, utility, traffic projects and development activity in Loveland in the coming year.

Stay connected to project-specific pages for construction and utility updates. Follow the current development activity map to see development projects currently under review by the City. Tune into Planning Commission and City Council meetings and follow City news to stay informed on specific project-related discussions.

Stay Informed at LovGov.org

- Current Development Activities Map: LovGov.org/CDA
- Oil & Gas Projects: LovGov.org/OilAndGas
- Garfield Harrison, Madison Corridor: LovGov.org/PublicWorks
- Loveland Pulse Map: LovelandPulse.com/Map
- Loveland Water and Power Project Map: Lovewp.org/projects

No Home Left Offline: Qualifying Households Save \$44.95 per Month with Pulse’s ACP Supplement

In the United States, only 30% of households that are eligible for internet assistance have signed up for the federal Affordable Connectivity Program (ACP). In Loveland, the adoption rate is even lower at just 19%, according to Education Superhighway, a national non-profit with a mission to close the digital divide. That means 81% of people in Loveland who could benefit from internet payment assistance each month are not currently receiving it.

“Ensuring that all Lovelanders have affordable access to the highest quality connectivity to work, study, access health care, and play is the reason Pulse exists. We are proud to help make this critical resource even more accessible for our most vulnerable community members,” said Brieana Reed-Harmel, Fiber Manager.

The federal ACP offers qualifying households \$30 per month of assistance with their internet costs. Pulse has made the program even more helpful by adding an additional \$14.95 per month of assistance - for a total of \$44.95 – making the Starter package FREE for those who are eligible.

Lovelanders are encouraged to see if they qualify for the Affordable Connectivity Program at LovelandPulse.com/ACP

Know someone who may qualify but needs assistance or questions answered? Have them call our friendly Loveland-based customer service team at 970-541-4990.

Pulse is on track to complete phase 1 construction by the end of 2023. Check to see if Pulse internet is ready to serve you now at LovelandPulse.com/CheckAvailability.



GOT ACP?

Qualifying Loveland households* can receive **\$44.95 per month** toward fiber-optic Internet from **Pulse**

*Residents must be ACP qualifying households utilizing the Pulse network to receive the Pulse ACP Supplement. Visit FCC.gov/ACP for information on applying the federal program monies to other internet providers.

Public Works Street Rehabilitation to begin in May

Loveland’s local transportation network is critical in getting where we need to go – via car, bike or on foot. The City maintains over 385 centerline miles of roadway, and the Street Maintenance & Rehabilitation Program ensures that the condition of Loveland streets and sidewalks can keep our transportation network running smoothly.

How do I know if repairs are planned for my street?

Each year, the City repairs about 35 lane miles of roads and sidewalks as part of this program. To find out which streets are part of this year’s plan, visit LovGov.org/StreetRehab to view the map.

What do I need to do if work is planned for my street?

Two important things to know – observe parking restriction information posted on the “No Parking” signs and trim back any tree or shrub branches to the edge of public rights-of-way or a minimum of 6 inches behind the sidewalk. Signs will be posted at least 24 hours in advance.

Weather permitting, construction will begin in early spring and includes a four-phase process:

1. Utility repairs are made.
2. Concrete repairs to sidewalks, curbs and gutters are made as needed, including Americans with Disabilities Act (ADA) requirements.
3. Road surfaces are prepared for treatment (crack sealing, patching, milling, etc.).
4. The final pavement treatment (overlay, chip seal, slurry/microsurfacing, or rejuvenation) are applied before reopening the street.

WHAT WE DO

- Repair about 35 lane miles of road and sidewalk
- Maintain safe levels of travel through roadwork zones
- Minimize construction impacts
- Keep you informed of maintenance

WHAT YOU DO

- Trim your trees and shrubs
- Obey “No Parking” signs & flaggers
- Drive safely in work zones or use alternate routes
- Be prepared for delays

INFORMATION

QUESTIONS?

Street Maintenance Program
www.cityofloveland.org/streets
970.962.2524

CURRENT ROAD CONSTRUCTION
www.cityofloveland.org/conezone



UTILITY NEWS

VISIT US ONLINE: [LOVELANDWATERANDPOWER.ORG](https://lovelandwaterandpower.org)

MAIN SWITCHBOARD
970-962-3000

UTILITY BILLING
970-962-2111



2023 RESIDENTIAL PROGRAMS

Loveland Water and Power (LWP) wants to help you to consume less and save more! We've partnered with a variety of organizations in Northern Colorado to help make energy- and water-saving home improvements easy and accessible for all our customers. Here's an overview of LWP programs that can improve your home efficiency and save you money:

Save money by improving your home's energy efficiency

These programs help lower your home's electricity or water consumption, lowering your utility bills:

Home Assessment

From: Efficiency Works | Cost: \$60

A professional energy advisor will fully inspect and run tests on your home, deliver an efficiency report and connect you with service providers that manage rebated home upgrade projects

Home Assessment

From: Larimer County | Cost: Free

The Larimer County Conservation Corps (LCCC) will install water- and energy-saving fixtures in your home where needed and help educate you about efficiency practices that may benefit your home

January-May

Lawn Replacement Program

From: Resource Central | Cost: Varies

Resource Central offers an easy swap from thirsty grass to low-water landscaping. Simply apply, get approved and receive discounted gardens and labor to help complete your project

Summer only

Garden In A Box

From: Resource Central | Cost: Varies

Get a discounted, professionally-designed garden kit for Colorado yards that's easy to install and could save around 7300 gallons of water over the garden's lifetime compared to traditional grass

Summer only

Slow the Flow

From: Resource Central | Cost: Free

Schedule a free sprinkler system evaluation, including a system inspection identifying problem areas and creating an efficient watering schedule

Summer only

Waterwise Yard Seminars

From: Resource Central | Cost: Free

Attend free, online seminars taught by local professionals; topics range from low-water design, plant selection, irrigation and more

Spring and summer

Rebates and discounted products

From: Efficiency Works | Cost: Varies

Rebate offers and discounted products are available for household items as large as HVAC units and as small as smart thermostats and LED lightbulbs

Explore and sign up here!

You can find all these programs on our website. Use your phone's camera to scan the QR code or visit lovewp.org/resident



Refrigerator and freezer recycling

From: Loveland Water and Power | Cost: Free

Schedule pickup of your old appliance, and get \$35



Indoor upgrades



Rebates



Outdoor upgrades



Other programs

UTILITY NEWS

HYDRANT FLUSHING COMING IN APRIL AND MAY

Loveland Water and Power (LWP) flushes fire hydrants every year beginning in April! Hydrant flushing keeps the interior of our water pipes clean – which leads to excellent water quality and ensures hydrants work properly. Brief water discoloration is normal during hydrant flushing. LWP water still meets or exceeds all state and federal standards of the Safe Drinking Water Act. If you notice discolored water, feel free to run your tap until the discoloration disappears. The water is still safe to drink.

Flushing will begin in mid-April and continue through mid-May. Crews will start flushing on the west side of the city and move east until complete. If you have questions or concerns, we're happy to help – just call 970-962-3720.



LWP ELECTRIC SERVICE TURNS 98!



In 1925 – as electric loads began to rise in Loveland – the City's electric department built and began operating a hydroelectric power plant on the Big Thompson River about three miles into the Big Thompson Canyon, and took over the delivery of electricity to Loveland residents. The property around the plant was expanded shortly after to include picnic areas, trails and shelters – becoming what's known today as Viestenz-Smith Mountain Park. Read more here: lovewp.org/history

BEWARE OF SCAMS

Several LWP customers have reported receiving calls or emails from solicitors claiming to know about the customer's energy usage. LWP will never share your account information with a third party. **Any emails regarding your energy usage will come directly from cityofloveland.org or lovgov.org.**



Have you taken our survey?

We sent an email to a sample of customers in late February, with a link to an important survey designed to gather valuable insights about your customer satisfaction with LWP programs and services.

The survey comes at a critical time in the industry, with utilities facing supply chain issues, vetting new technologies and recognizing a desperate need to conserve resources. **Three randomly-chosen, lucky survey-takers will be rewarded a \$100 bill credit on their next utility bill.**

Thank you all in advance for your consideration!



Sign up for LWP's residential email newsletter!

That's right – we have an email newsletter just for LWP customers, focused on keeping you up-to-date with any news or programs that could benefit you! Sign up using the QR code, or visit lovewp.org/resident

