

Understanding Your Utility Bill

Business Customers

Each month you receive one bill for each house, apartment or business that you own or rent. Your bill includes all applicable charges and fees for electricity, water, sewer, storm drainage and street maintenance. Other charges for Greenswitch energy, HAND contributions or other services appear on the bill if applicable.

For more information about your utility rates, charges and fees, please visit lovelandwaterandpower.org/UtilityRates.

Front of Bill



City of Loveland

500 E. 3rd St., Suite 100
970-962-2111
utilitybilling@cityofloveland.org

Bill Date: 05/04/2021

After-Hours Emergency
Electric: 970-663-1043
Water: 970-962-3456

Para recibir una copia gratuita en español, llame al 970-962-2111 o envíe un correo electrónico a utilitybilling@cityofloveland.org
To request a copy in Spanish, free of charge, contact 970-962-2111 or email utilitybilling@cityofloveland.org

Customer Name:
LOVELAND TEDDY BEAR FACTORY
Service Address:
123 MAIN ST

This Section Includes:

- The date your bill was printed (charges and payments processed after this date will appear on your next bill).
- Utility contact information.
- The service address to which the city provides service. In some cases, your mailing address may be different from your service address.

Total Amount Due

Current charges
due by 05/20/2021

\$6,326.29

ACCOUNT SUMMARY

Account Number	1234567-123456
Last bill amount due on 04/19/2021	\$6,862.13
Payments received as of 05/04/2021	\$-6,862.13

Balance Forward	\$0.00
Adjustments/Misc Charges	\$0.00
Current Charges	\$6,326.29

Total Amount Due **\$6,326.29**
(Balance Forward + Adjustments/Misc Charges + Current Charges)

Get more insights into your usage at lovelandwaterandpower.org

This Section Includes:

- Your payment due date.
- Your unique account number.
- Total balance due, including any balances or credits that have carried forward from the previous bill, adjustments, and current amount due based on calculations from the back side.

Efficiency Works helps your business identify and implement cost-effective energy efficiency upgrades for new or existing buildings. The Efficiency Works Business program offers free facility assessments, helps you connect with energy advisors and service providers to plan and complete projects, and provides rebates for any upgrade that saves energy or water. Visit EfficiencyWorks.org/Business to get started today.

Back of Bill

BREAKDOWN OF CURRENT CHARGES

Account # 1234567-123456

METER READINGS

Electric meter #0000012345

Current reading taken on 04/27/2021	24,701
Previous reading taken on 03/26/2021	24,435
Usage	51,072 kWh

Demand meter #0000012345

Current reading taken on 04/27/2021	0.55
Previous reading taken on 03/26/2021	0.63
Usage	105.60 kW

Water meter #0012345678

Current reading taken on 04/27/2021	1,925,000
Previous reading taken on 03/26/2021	1,890,000
Usage	35,000 gal

This Section Includes:

- A visual breakdown of your utility costs.
- Your electric and water usage calculated as the difference between your current and previous meter readings.

ELECTRIC

Base Charge LG - In		\$150.00
Energy Charge - In	51,072 kWh x \$ 0.05531	\$2,824.79
Demand - In	105.60 kW x \$ 12.05	\$1,272.48
PIF - In	51,072 kWh x \$ 0.00696	\$355.46
		\$4,602.73

WATER

Base Charge Comm 2" - In		\$39.93
Water Charge - In	35,000 gal x \$ 4.10	\$143.50
		\$183.43

SEWER

Base Charge Comm - In		\$15.47
Sewer Charge - In	35,000 gal x \$ 5.65	\$197.75
BOD Sewer Surcharge	35,000 gal x \$ 0.35	\$12.25
TSS Sewer Surcharge	35,000 gal x \$ 0.75	\$26.25
		\$251.72

STORM DRAINAGE

Storm Drainage		\$716.37
		\$716.37

OTHER SERVICES

City Streets Rehabilitation		\$263.66
		\$263.66

TAXES & FEES

City Tax		\$138.08
State/County Tax		\$170.30
		\$308.38

CURRENT CHARGES

\$6,326.29

ADJUSTMENTS/MISC CHARGES

\$0.00

BALANCE FORWARD

\$0.00

TOTAL AMOUNT DUE

\$6,326.29

(Current Charges + Adjustments/Misc Charges + Balance Forward)

This Section Includes:

- Monthly base charges, which also indicate the rate class for which you are being billed.
- Calculations for your water, wastewater and electric charges.
- Charges for additional utility components, city services and optional services.

How You Are Billed

Base charge: A flat fee applied each month, this covers the cost of infrastructure that connects electricity, water or wastewater services to your home. It also includes utility business such as administration, customer service and meter reading.

Consumption charge (electric): Billed in kilowatt-hours (kWh) and based on the electricity consumed, including the cost of wholesale electricity and distribution system maintenance.

Use fee (water): Billed in 1,000 gallon increments and based on water consumed, this covers the cost of source water, treatment and distribution maintenance.

Volume charge (sewer): Determined by your winter quarter average, this covers the cost of wastewater collection and processing. The winter quarter average is determined by the

actual amount of water used as shown on your December, January and February utility bills. Between March and November, the winter quarter average is applied unless water use is lower than the winter quarter average. Then, you are billed for the lower amount.

Demand (electric): Depending on rate classification, business customers may be charged for electric demand. Demand (measured in kW) is the peak usage of electricity during a given month. This charge insures LWP has enough capacity and infrastructure to serve for the potential peak of all customers at a given time.

Service address location: You may be charged a different base charge depending on if your service address is located inside (IN) or outside (OUT) of Loveland city limits.



Contact Utility Billing: 500 E. 3rd St., Suite 100 | 970-962-2111 | UtilityBilling@cityofloveland.org

Access information about your utility service online at MyAccount.lovgov.org