



- 1.0 Roll Call/Minutes of September 21, 2017 Meeting
- 2.0 Comments/Questions by Visitors
- 3.0 Library Director's Report
 - 3.1 Review/Input on Board Meeting presentations
 - 3.2 Update on 2018 Ballot Measure planning
- 4.0 New Business
 - 4.1 Process to add student member to Library Board in 2018
 - 4.2 Customer Service Redesign Public Input
 - 4.3 Tech Day, November 10
- 5.0 Old Business
 - 5.1 Update from Investment Committee
- 6.0
 - 6.1 Staff Report
 - 6.2 Statistical Report
 - 6.3 Friends of the Library
 - 6.4 Art Selection Committee
 - 6.5 Loveland Loves to Read
- 7.0 Adjournment

Next meeting: 5:00pm, Thursday, November 16, 2017

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Title VI and ADA Grievance Policy and Procedures can be located on the City of Loveland website at: cityofloveland.org/

Library Board Presentations:

2017

October – Amber Holmes and Vince Junglas present on process to add a teen to the Board

November – Feasibility Study & Input on CS Redesign (Jo)

December – Amy presents on Data, new report format

2018

January – Retreat/Orientation, schedule with Jacqueline Murphy from the State Library on Board Basics, Library 101, Collection Development Policy, etc.

- New Board Members start
- Launch policy review team?

February – Tech

March – Programming

April – Collection

May – Summer Reading Program Preview

June –

July –

August –

September –

October –

November –

December –

MONTHLY REPORT SEPTEMBER 2017

 Loveland
Public Library
Diane Lapierre | Library Director
300 N. Adams Ave. Loveland, CO 80537

Loveland Loves to Read

Author Anne Hillerman

The Rialto Theater was almost sold out for the annual Friends of the Library author event – Loveland Loves to Read. Anne Hillerman stole the hearts of Loveland readers as she shared the background of her book *Spider Woman's Daughter* and working with her father, Tony.

The week-long event included book discussion groups at the library and a luncheon for the author, held at the Sylvan Dale Guest Ranch.

The luncheon included Dr. Peter Jacobs sharing insights and history of Southwest Art at the Library. The 46 attendees gained an appreciation of Navajo weaving, pottery designs and Native American jewelry.

The week concluded with the film showing of *A Thief of Time*, drawing an audience of 38 people. This and other movies based on the Tony Hillerman books can be checked out from the Library. Anne's talk at the Rialto will also be available for checkout.



A Re-imagining For a Better Experience

September saw the beginning of plans to redesign the customer service desk area to improve the customer experience when visiting the Library.

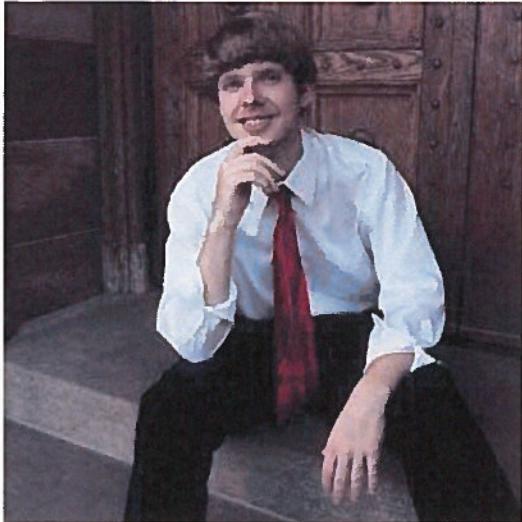
While the building expansion in 2012 added additional amenities to the building, feedback from staff and customers indicate that the location and configuration of the main service desk and the ability to easily navigate the expanded space could be improved.

The project will focus on the entry to the library, service desk and wayfinding. The redesign team will gather feedback from the public for input on how to improve layout and service.

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Adult Services



A New Business Librarian

The Library is pleased to welcome the new Business Librarian, Jack Dorr, to the Library staff. Jack graduated with a Master in Library and Information Science from the University of Wisconsin-Madison where he also obtained a business certificate in Strategic Innovation through the School of Business.

Jack brings knowledge and experience in current business practices in addition to resources and a keen understanding of legal issues while starting a business.

As the Business Librarian, Jack will offer market and industry analysis for entrepreneurs and start-up companies as well as resources for small business owners throughout Loveland. Jack will also be available to assist individuals who are currently in the job market and are looking for a satisfying career.

TeenSeen

Pizza & Zombies

This month, the Teen Division offered 18 programs with 749 in attendance. In addition to regular monthly programming, teens created jellyfish-in-a-jar, fruit pizza and no-bake cookies, played the Oregon Trail board game, and geeked out to zombie and Bob's Burgers fandoms.

More Engagement

As a result of reorganizing the teenseen space and revamping passive programming, the teen department has seen a 75% drop in behavioral incidents and a 54% increase in engagement with maker activities in comparison to last year-to-date.

After School Programs

Pikes Peak Online Schooling resumed weekly use of the teenseen for students and teachers to collaborate on curriculum and assignments. Define Youth, run by Team Wellness and Prevention, also resumed weekly use to provide youth with life skills, mentoring and peer support.



Tours Offered

The teenseen offered library tours to every 6th-8th grade student at New Vision Charter School including maker station activities, a scavenger hunt, and over 100 library card sign-ups.

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Children's Department

Back to School Night

With the start of the new school year, the Children's Department was very busy doing outreach at various Thompson School District events.

Staff attended a Back to School Night at New Vision Charter School and brought Cubelets and Ozobots for the families to try out.



Staff member Joann McNeal with stormtroopers at STEAMFest.

STEAMFest

Library staff were also on hand for STEAMFest. This is a yearly event that takes place at Centerra. Each booth has a different activity for the participants to complete.

Our staff connected with approximately 150 children during the day. Overall in September, the Children's Department encountered 540 people at various outreach events.

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Día De Los Muertos

Events

Fri. Sept. 15, 2017

Call for Altars

Loveland Museum Loveland Public Library

Sat. Oct. 14, 2017

Día de los Muertos Altar Opening Exhibition

Loveland Museum | 1:00 – 2:00 PM

Loveland Public Library | 3:30 – 4:30 PM

Thu. Oct. 26, 2017

Día de los Muertos: History and Culture

Loveland Museum Foote Gallery | 5:30 – 7:00 PM

Oct. 26, 2017 – Feb. 25, 2018

Amor Eterno: Armando Silva Exhibition

Loveland Museum Foote Gallery

Oct. 26, 2017 – Feb. 25, 2018

Passing Berthoud: A Film by Caryn Sanchez

Loveland Museum Foote Gallery

Thu. Nov. 2, 2017

Armando Silva: Live Performance

Loveland Museum Foote Gallery | 5:30 – 7:00 PM

Sat. Nov. 4, 2017

We Were Chicanos: A Film by Caryn Sanchez

Loveland Museum Foote Gallery | 1:30 – 3:00 PM

Sun. Nov. 5, 2017

Día de los Muertos: Third Annual Cultural Celebration

Loveland Public Library | 1:00 – 4:00 PM

Calling All Altars

A call for altars went out on Friday, Sept. 15 with online entry forms at the Library and Museum websites.

The altars will be on view at the Museum and Library starting on Saturday, October 14 in celebration of the Mexican holiday - traditionally celebrated on November 1 and 2.

The altars or *altares de muertos* display *ofrendas* or offerings to honor and remember loved ones that have passed.

The Third Annual Cultural Celebration will be held on Sunday, November 5 at the Loveland Public Library at 1 p.m.

It will be a festive afternoon full of family friendly activities including mariachi singing, Aztec ritual dance, folklorico dancers, sugar-skull decorating and Mexican food.

Categories	Sep-16	Sep-16 YTD	Sep-17	Sep-17 YTD	Percentage Difference
Circulation					
Adult Fiction	9407	88919	9415	93001	4.59%
Adult Non-Fiction	5428	53435	5665	56590	5.90%
Prospector IL Borrow	1213	10594	361	5251	-50.43%
Adult CDs	3595	32152	3246	33290	3.54%
Adult DVDs	6314	60427	6337	64667	7.02%
<i>Subtotal</i>	<i>25957</i>	<i>245527</i>	<i>25024</i>	<i>252799</i>	<i>2.96%</i>
Teen Fiction	1696	18500	1818	18330	-0.92%
Teen Non-Fiction	106	1267	175	1725	36.15%
Teen DVDs	537	5001	644	6345	26.87%
Teen CDs	219	2024	199	1946	-3.85%
<i>Subtotal</i>	<i>2558</i>	<i>26792</i>	<i>2836</i>	<i>28346</i>	<i>5.80%</i>
Children's Fiction	17336	166445	18079	184609	10.91%
Children's Non-Fiction	2239	23776	2754	27913	17.40%
Children's CDs	551	6001	678	6442	7.35%
Children's DVDs	2960	30954	2544	26613	-14.02%
<i>Subtotal</i>	<i>23086</i>	<i>227176</i>	<i>24055</i>	<i>245577</i>	<i>8.10%</i>
Book Bags	21	176	25	237	34.66%
eReaders	8	115	1	41	-64.35%
Hoopla	1196	9259	1221	11067	19.53%
Multimedia Kits	107	788	167	1183	50.13%
Video Games	13	124	86	734	491.94%
One-Click	131	1369	190	1747	27.61%
Overdrive	4416	40407	4732	44273	9.57%
Periodicals	452	3823	357	3910	2.28%
Zinio	95	1117	100	1226	9.76%
<i>Subtotal</i>	<i>6439</i>	<i>57178</i>	<i>6879</i>	<i>64418</i>	<i>12.66%</i>
Total	58040	556673	58794	591140	6.19%
Technology					
Children's Users	50	589	69	893	51.61%
Children's Hours	10	444	45	730	64.30%
Study Center Users	1	31	3	98	216.13%
Study Center Hours	2	23	2	70	198.46%
AWE Users	993	10893	1144	10515	-3.47%
AWE Hours	417	4540	480	4304	-5.20%
Teen Game Users	205	2338	134	1455	-37.77%
Teen Game Hours	144	1594	116	1380	-13.44%
Teen Internet Users	121	1262	150	1128	-10.62%
Teen Internet Hours	88	911	111	924	1.46%
iExplore User	3292	30785	3095	30259	-1.71%
iExplore Hours	3234	30071	3200	30752	2.27%
iScan Users	337	3254	284	3079	-5.38%
iScan Hours	395	3531	227	3215	-8.95%
iCreate Users	43	289	71	464	60.55%
iCreate Hours	0	61	0	0	-100.00%
<i>Users Subtotal</i>	<i>5042</i>	<i>49441</i>	<i>4950</i>	<i>47891</i>	<i>-3.14%</i>
<i>Hours Subtotal</i>	<i>4289</i>	<i>41176</i>	<i>4180</i>	<i>41375</i>	<i>0.48%</i>
Wireless Users	1784	15599	2228	17377	11.40%
Wireless Usage (GB)	1517	11991	986	8588	-28.38%

Categories	Sep-16	Sep-16 YTD	Sep-17	Sep-17 YTD	Percentage Difference
Patron Services					NA
Cards Issued	484	4486	623	5072	13.06%
Patron Gate Count	33024	303675	30192	298128	-1.83%
Reserves Filled	4114	37756	5785	50189	32.93%
Remote Access	10875	291184	0	36833	-87.35%
Express Check Users	6019	58906	0	0	-100.00%
Express Check Items	27721	271783	0	0	-100.00%
Volunteer Hours	573	5270	529	5327	1.09%
Computer Courses	15	133	12	117	-12.03%
Computer Course Participants	39	652	34	375	-42.48%
Access to Web Page	19545	191168	23571	233146	21.96%
Programs/Outreach					NA
Adult Programs	32	261	29	273	4.60%
Adult Attendance	507	4837	472	5399	11.62%
Children's Programs	71	722	74	746	3.32%
Children's Attendance	2410	26272	2697	29485	12.23%
Teen Programs	11	107	18	138	28.97%
Teen Attendance	163	2685	749	3180	18.44%
Total Programs	114	1090	121	1157	6.15%
Total Attendance	3080	33794	3918	38064	12.64%
Adult Outreach # of Events	1	4	1	6	50.00%
Adult Outreach Attendance	19	200	0	825	312.50%
Teen Outreach # of Events	0	4	0	1	-75.00%
Teen Outreach Attendance	0	220	0	225	2.27%
Children's Outreach # of Events	7	148	6	86	-41.89%
Children's Outreach Attendance	218	4701	541	6412	36.40%
Total Outreach Events	8	156	7	93	-40.38%
Total Outreach Attendance	237	5121	541	7462	45.71%
Teen After School Count	1046	5789	757	5705	-1.45%
Databases					
A To Z Database	45	1987	38	1408	-29.14%
All Data	138	1794	383	1590	-11.37%
Ancestry.com	4234	35705	2526	25734	-27.93%
DemographicsNow	13	364	15	316	-13.19%
EbscoHost	58364	575244	967	99135	-82.77%
Mango Language	114	834	58	909	8.99%
Morningstar	183	1198	93	2571	114.61%
Pebble Go	79	128	18	304	137.50%
Tumblebooks	66	2412	151	2366	-1.91%
Universal Class	68	726	86	747	2.89%
Valueline	397	1348	93	1369	1.56%
World Book	6240	9117	500	7860	-13.79%
World Vital Records	1337	10818	0	2198	-79.68%
Technical Services					
Items Ordered	1168	11183	1177	9998	-10.60%
Items Received	1264	11289	1462	10290	-8.85%
Gifts Received	4	103	1	33	-67.96%
Items Cataloged	1275	11196	1136	9795	-12.51%
Items Repaired	64	1242	175	1259	1.37%
Items Discarded	1939	15607	2413	14765	-5.40%