

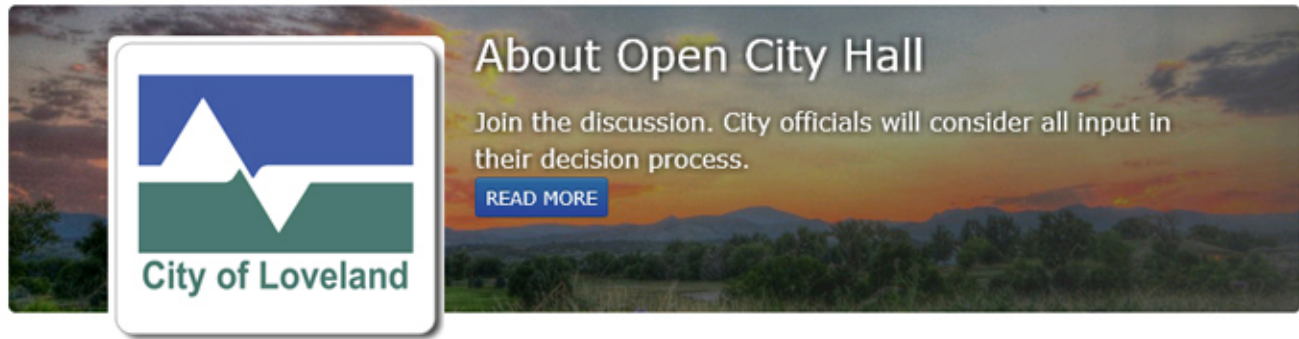


# 2015 City of Loveland Quality of Life (online) **Open City Hall Survey**

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## Executive Summary

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### Overview

The City of Loveland has administered a Quality of Life Survey annually for many years. For the second year an online survey presented through the City's *Open City Hall* web forum garnered an additional 214 responses from residents who answered questions identical to those in the standard mailed survey. The addition of the Open City Hall survey resulted in about a 32 percent increase in overall feedback from residents.

### Background

The 24 questions were posted on Open City Hall on July 20, 2015. Established users of the interface were invited to respond through an invitation generated through Open City Hall. Additional requests to participate were sent via *Constant Contact*, an email marketing platform, and announcements were posted on the City's website, Facebook page and Twitter account. The deadline to respond was August 14, 2015. Residents who received the standard survey were asked to respond by August 7, 2015.

As with the standard survey, results from the Open City Hall survey will be analyzed by City leaders to identify issues, trends, and topics for discussion.

### Methodology

- A total of 214 responses were posted. Ninety-two of these were from registered users of Open City Hall. These residents have registered on the forum and provided their name, address and email address. They also have the option to report their age and gender. An additional 122 responses were from unregistered respondents. Unregistered users have not provided identifying information but can still fully participate in the survey.
- Like the mailed survey, initial questions requested basic demographic information from respondents including age, residency, employment, type of residence and frequency of Internet use.
- Twenty-four statements about City services gave respondents the option to strongly agree, agree, disagree, strongly disagree or select no opinion in response to the statements.
- Also like the standard survey, respondents were given the opportunity to provide additional comments. This direct feedback from residents is listed in the Comments and Suggestions section of the Open City Hall survey report.

## Summary of Highlights

Overall, respondents rated City services favorably and many of the ratings were comparable to those on the standard survey.

### Quality of City Services

- Respondents were asked to rate Utility services such as the delivery of electricity and quality of drinking water, as well as services provided by departments including Police, Fire and Public Works. Overall, City services were rated highly. Loveland delivering reliable electricity received the highest rating in this category at 98.9 (the rating for the same question on the standard survey was 97.5). The question asking if alternative transportation options are usable and provide an alternative to driving received the lowest rating in this category at 56.1 (slightly higher than the rating of 54.4 for the same question on the standard survey).

### Quality of Infrastructure

- Respondents were asked to rate the quality of roadways, storm water facilities, the water waste system and other parts of the city's infrastructure. The highest rating in this category was 92.4 in response to the question on the sewer working reliably. Next highest was a 90.2 in response to street surfaces being drivable and safe. The lowest response in this category, at 69.6, was in response to the question, I can travel by car with minimal delays. Last year's lowest rating in this category related to the question on runoff from storms being controlled and minimizing flooding.

### Quality of Community Amenities

- Residents were asked to rate opportunities for recreation, programs for youth and senior citizens, community events and opportunities to enjoy the arts. The highest rating in this category was in response to the question on the City providing quality parks and trails at 96.7, which is up nearly 3 points from last year. The lowest rating in this category, at 57.6, was in response to the City providing quality youth activities up considerably from last year's score of 48.

### Quality of Development & Growth

- Residents were asked for their opinion on how the City performs in promoting development that enhances quality of life in Loveland. The highest rating in this category, at 73.6, was in response to Loveland attracting shopping opportunities the community desires. The lowest rating in this category of 40.2 was in response to Loveland attracting jobs that pay well from employers who offer benefits. This question was the lowest-rated question on the entire online survey. It was up seven points from last year's rating of 33.

### Overall Survey Feedback

- Overall, ratings were favorable with 17 of the total 24 questions rating 70 or above, and responses to eleven of the 24 questions showing a rating of 90 or above. Three questions produced ratings between 80 and 89 and three again in the 70 to 79 range.

In the *General Comments & Suggestion Section*, citizens shared their thoughts on a wide variety of topics. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections to improve readability and removal of names, phone numbers and email addresses.

# Quality of Life Survey

Each summer the City invites citizens to share their opinions about quality of life in Loveland and the services that are designed to enhance it.

Residents are asked to read each statement and place a mark in the appropriate box. They are also invited to include additional comments and suggestions at the end of the survey.





This topic was launched on July 17, 2015. At the time of this topic's closing on August 14, 2015, this forum had:

Attendees:	241
On Forum Responses:	92
All Responses:	214
Hours of Public Comment:	10.7

# 2015 Annual Quality of Life Survey


## ***Demographic information from Respondents***

### **How long have you lived in Loveland?**

		<b>%</b>	<b>Count</b>
1 year or less		1.1%	1
1-2 years		8.7%	8
3-5 years		21.7%	20
6-10 years		19.6%	18
More than 10 years		48.9%	45

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### **What is your age range?**

		<b>%</b>	<b>Count</b>
18-24		1.1%	1
25-44		35.9%	33
45-64		44.6%	41
65 and over		18.5%	17





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### **Do you live in a single-family home or multi-family building?**


		<b>%</b>	<b>Count</b>
Single-family home		85.7%	78
Multi-family building		14.3%	13

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### **Which of these locations is nearest to where you work?**





		<b>%</b>	<b>Count</b>
Loveland		66.3%	59
Fort Collins		14.6%	13
Longmont/Denver/Boulder		18.0%	16
Windsor		1.1%	1

### How frequently do you use the Internet?

		%	Count
Daily		100.0%	92




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### How often do you visit the City's official website, *www.cityofloveland.org*?

		%	Count
Weekly		19.6%	18
Monthly		52.2%	48
2-3 times per year		27.2%	25
Never		1.1%	1




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### How frequently do you watch live or recorded City Council meetings broadcast on Channel 16?

		%	Count
Weekly		1.1%	1
Monthly		3.3%	3
2-3 times		16.3%	15
Never		79.3%	73




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### How often do you view live or recorded City Council meetings through the City's website?

		%	Count
Monthly		3.3%	3
2-3 times per year		20.7%	19
Never		76.1%	70




## ***Responses to statements on Quality if Life in Loveland***

**My family feels safe in our community.**

		<b>%</b>	<b>Count</b>
Strongly agree		26.1%	24
Agree		67.4%	62
Disagree		6.5%	6






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**The City provides quality Fire/Rescue services.**

		<b>%</b>	<b>Count</b>
Strongly agree		56.0%	51
Agree		36.3%	33
No opinion		7.7%	7





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**The City provides quality Police services.**

		<b>%</b>	<b>Count</b>
Strongly agree		42.4%	39
Agree		40.2%	37
Disagree		8.7%	8
Strongly disagree		1.1%	1
No opinion		7.6%	7





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**Loveland's neighborhoods, parks and thoroughfares are clean.**

		<b>%</b>	<b>Count</b>
Strongly agree		39.6%	36
Agree		52.7%	48
Disagree		6.6%	6
No opinion		1.1%	1








### Residential recycling and trash services meet customer needs.

		%	Count
Strongly agree		46.7%	43
Agree		46.7%	43
Disagree		5.4%	5
Strongly disagree		1.1%	1






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### Loveland attracts the shopping opportunities our community desires.

		%	Count
Strongly agree		14.3%	13
Agree		59.3%	54
Strongly disagree		3.3%	3
Disagree		17.6%	16
No opinion		5.5%	5






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### Loveland attracts jobs that pay well from employers who offer benefits.




		%	Count
Strongly agree		6.5%	6
Agree		33.7%	31
Strongly disagree		12.0%	11
Disagree		26.1%	24
No opinion		21.7%	20

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### Loveland provides quality drinking water.






		%	Count
Strongly agree		59.8%	55
Agree		31.5%	29
Strongly disagree		4.3%	4
Disagree		2.2%	2
No opinion		2.2%	2

### **Loveland delivers reliable electricity.**

		%	Count
Strongly agree		72.5%	66
Agree		26.4%	24
Disagree		1.1%	1





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### **Water runoff from storms is controlled to minimize flooding.**

		%	Count
Strongly agree		22.8%	21
Agree		55.4%	51
Disagree		12.0%	11
Strongly disagree		1.1%	1
No opinion		8.7%	8






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### **The sewer system in Loveland works reliably.**






		%	Count
Strongly agree		47.8%	44
Agree		44.6%	41
Disagree		6.5%	6
No opinion		1.1%	1

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### **I can travel by car to locations in Loveland with minimal delays.**






		%	Count
Strongly agree		16.3%	15
Agree		53.3%	49
Disagree		21.7%	20
Strongly disagree		7.6%	7
No opinion		1.1%	1

**Alternative transportation options are such as buses, bike lanes and sidewalks are usable and provide opportunities to avoid driving my car.**

		%	Count
Strongly agree		14.3%	13
Agree		41.8%	38
Disagree		20.9%	19
Strongly disagree		11.0%	10
No opinion		12.1%	11

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**Street surfaces are drivable and safe.**

		%	Count
Strongly agree		17.4%	16
Agree		72.8%	67
Disagree		7.6%	7
Strongly disagree		1.1%	1
No opinion		1.1%	1






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**The City provides quality parks and trails.**

		%	Count
Strongly agree		55.4%	51
Agree		41.3%	38
Disagree		3.3%	3

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**There are abundant recreational opportunities for all members of my family.**

		%	Count
Strongly agree		45.7%	42
Agree		43.5%	40
Disagree		8.7%	8
Strongly disagree		1.1%	1
No opinion		1.1%	1






**There are sufficient opportunities to gather as a community at festivals and other events.**

		%	Count
Strongly agree		40.2%	37
Agree		52.2%	48
Disagree		4.3%	4
No opinion		3.3%	3





**There are plentiful opportunities to enjoy the arts.**

		%	Count
Strongly agree		53.3%	49
Agree		41.3%	38
Disagree		4.3%	4
No opinion		1.1%	1





**The City Council approves development that enhances the quality of life in our community.**

		%	Count
Strongly agree		17.6%	16
Agree		46.2%	42
Disagree		16.5%	15
Strongly disagree		4.4%	4
No opinion		15.4%	14

**Library services provided to our community are current and meet our community's needs.**


		%	Count
Strongly agree		44.6%	41
Agree		44.6%	41
Disagree		3.3%	3
No opinion		7.6%	7

### The City provides quality youth activities.

		%	Count
Strongly agree		19.6%	18
Agree		38.0%	35
Disagree		5.4%	5
No opinion		37.0%	34





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### The City provides activities and services needed by senior citizens.

		%	Count
Strongly agree		17.4%	16
Agree		45.7%	42
Disagree		1.1%	1
No opinion		35.9%	33





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### Citizens enjoy sufficient opportunities to participate in Loveland government.

		%	Count
Strongly agree		16.3%	15
Agree		46.7%	43
Disagree		6.5%	6
No opinion		30.4%	28

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### I feel well informed about City services.

		%	Count
Strongly agree		21.7%	20
Agree		56.5%	52
Disagree		12.0%	11
No opinion		9.8%	9

## 2014 Quality of Life in Loveland Open City Hall – Summary of Responses

(Numbers are percentages of total responses)

Statements on Quality of Life in Loveland from Strongly Agree to No Opinion	Strongly Agree	Agree	Disagree	Strongly Disagree	No Opinion
Loveland delivers reliable electricity.	51.3	43.5	2.1	1.6	1.6
My family feels safe in our community.	35.8	54.8	6.3	1.8	1.3
Loveland's neighborhoods, parks and thoroughfares are clean.	30.3	62.1	5.7	1.3	0.5
Residential recycling and trash services meet customer needs.	47.2	43.3	7.7	.5	1.3
The City provides quality parks and trails.	42.2	50.9	3.9	.5	2.6
The City provides quality Fire/Rescue services.	46.0	38.9	0.3	1.0	13.8
Loveland provides quality drinking water.	38.0	50.8	4.7	1.6	5.0
The sewer system in Loveland works reliably.	31.9	54.8	5.7	0.5	7.0
The City provides quality Police services.	34.1	44.7	7.8	3.1	10.3
There are plentiful opportunities to enjoy the arts.	41.0	46.4	4.9	1.0	6.7
There are sufficient opportunities to gather as a community. (Festivals/Community Events)	25.6	58.7	7.2	0.5	8.0
The library services provided to our community are current and meet our community needs.	37.1	43.8	4.6	0.3	14.2
There are abundant recreational opportunities for all members of my family.	26.9	59.6	8.8	0.5	4.1
Street surfaces are drivable and safe.	15.2	72.4	10.9	1.3	0.3
Water runoff from storms is controlled and minimizes flooding.	16.1	58.5	15.8	3.6	6.0
I can travel by car to locations in Loveland with minimal delays.	18.3	57.9	19.9	3.6	0.3
I feel well informed about City services.	14.1	57.6	15.7	2.3	10.3
Loveland is attracting shopping opportunities our community desires.	15.4	54.6	19.8	5.2	5.0
The City provides activities and services needed by senior citizens.	17.1	34.0	2.9	0.3	45.7
The City Council is approving development that enhances the quality of life in our community.	8.0	38.4	17.0	9.3	27.3
The City provides quality youth activities.	15.0	33.2	9.3	0.3	42.2
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	9.0	42.4	23.7	8.0	17.0
There are sufficient opportunities to participate in Loveland Government.	9.8	42.0	9.3	2.6	36.3
Loveland is attracting jobs that pay well from employers who offer benefits.	4.1	28.8	24.4	15.5	27.2

## 2015 Quality of Life Comparison of Responses from Surveys

(Numbers are percentages of total responses)

Statements on Quality of Life in Loveland	Mailed Survey <i>Strongly Agree/ Agree</i>	Open City Hall Survey <i>Strongly Agree/ Agree</i>	Mailed Survey <i>No Opinion</i>	Open City Hall Survey <i>No Opinion</i>
Loveland delivers reliable electricity.	97	99	1.3	1.1
Residential recycling and trash services meet customer needs.	95	93	2.2	0.1
Loveland's neighborhoods, parks and thoroughfares are clean.	93	92	2.2	1.0
The City provides quality parks and trails.	92	97	4.7	0
The City provides quality Fire/Rescue services.	92	92	2.6	7.7
Loveland provides quality drinking water.	92	91	2.6	2.2
The sewer system in Loveland works reliably.	91	92	5.7	1.1
My family feels safe in our community.	89	94	2.5	1.3
There are plentiful opportunities to enjoy the arts.	87	95	10.6	1.1
There are sufficient opportunities to gather as a community. (festivals/community events)	87	92	8.7	3.3
The City provides quality Police services.	84	83	7.2	7.6
There are abundant recreational opportunities for all members of my family.	84	89	10.3	1.1
Street surfaces are drivable and safe.	84	90	4.0	1.1
The library services provided to our community are current and meet our community needs.	82	89	15.3	7.6
Water runoff from storms is controlled and minimizes flooding.	80	78	9.6	8.7
Loveland is attracting shopping opportunities our community desires.	75	74	9.0	5.5
I can travel by car to locations in Loveland with minimal delays.	71	70	2.9	1.1
I feel well informed about City services.	71	78	15.6	9.8
The City provides activities and services needed by senior citizens.	61	63	31.9	35.9
The City Council is approving development that enhances the quality of life in our community.	57	64	24.6	15.4
Alternative transportation options are usable and provide options to driving my car (i.e., buses, bike lanes, sidewalks).	51	56	25.9	12.1
The City provides quality youth activities.	54	58	39.9	37.0
There are sufficient opportunities to participate in Loveland Government.	54	63	38.9	30.4
Loveland is attracting jobs that pay well from employers who offer benefits.	38	40	29.3	21.7



## 2015 Quality of Life (online) **Open City Hall Survey**

106 comments and suggestions  
by department or function

In the *General Comments & Suggestion Section*, citizens shared their thoughts on a wide variety of topics. Comments have been categorized for ease of reading and reference. They are unedited except for minor grammatical and spelling corrections to improve readability and deletion of personal contact information of respondents.



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## **General Comments/Miscellaneous**

It is a blessing to live in Loveland.

The city should follow Fort Collins' example and allow small goats as family pets.

Overall, I love this city. My family and I love living here and feel very welcome and safe in this community. The city is doing a good job, overall, and like I've said many times, the water is fantastic.

I love this city!

I feel "well informed" because I take the time to read and research the goings-on in my community. The information is there as long as one knows where to look. However, I do not feel so "well informed" of every matter due to the multitude of closed sessions conducted by city council and staff. These should be minimized. I feel "participated" because I volunteer my personal time to serve the city and I freely express my opinions to council and staff at regular intervals. I do feel that every citizen has the same opportunities to participate, but I cannot account for any one person's individual schedule or other factors which may preclude him or her from participating. I do not feel that the "city" is necessarily preventing any person from participating in some form or another. Though there are specific instances where I have seen the public being prevented from providing input on certain matters, those seem to have been acute in nature and not the general practice, as I view it. However, such actions are not in keeping with the tradition of openness and transparency, which the city advertises, and should be eliminated.

Despite differences of opinion on many things, particularly the arts in our community ... which are a wonderful cultural and economic driver, this is truly a nice place to live. I moved here from Fort Collins for the slower pace, and the opportunity to volunteer at the Rialto and Museum. The services and amenities the City provides are remarkable. I have never regretted the move, and am grateful to live here.

One thing that has really upset me since it was done, was the cutting down of the Willow Tree on the corner of Eisenhower and Denver Avenue. It was such a beautiful tree, right next to the canal. I was told it was cut down because some kid broke his arm swinging from it, and the tree required too much water. Nonsense. It took years for that tree to become so beautiful and strong and it was a pleasure to see it every day. Parents need to watch their kids, you don't take down trees to prevent accidents. I would like to see another Willow Tree put there ASAP!!!! It was the perfect spot for a tree that requires more water than other tree's. I have never gotten over its killing. :(

This is a FINE town to live in!!

## **City Council:**

The City Council is too partisan! Less national politics and more focus on what is actually best for the town of Loveland.

I am impressed with the quality of life and beauty we enjoy in Loveland; return for the tax \$ is impressive. I am concerned about potential loss of services should the food sales tax disappear. The city has few options to provide financial support for services supporting citizens.

Since it appears there aren't enough citizens willing to help gather signatures to eliminate tax on food to get it on the ballot, council should see that as the people speaking to leave it alone regardless of who wins or loses in November. The people have spoken by refusing to speak.

## **Code Compliance/Noise:**

We need to address the loud trains going through Loveland. It is a huge negative to our quality of life, and other cities have managed to address this significant issue.

We moved to Loveland in the spring & we love it here. The only question begging to be answered is what is up with ALL THAT TRAIN NOISE? Clearly 'the powers that be' live nowhere near the train tracks or this is an issue that would have already been solved. It is surprisingly offensive in an otherwise extremely caring community.

Loveland could do a better job with code enforcement with regards to weeds, property and right-of way appearance.
I do not feel safe walking around Loveland because people do not always have their dogs on leashes and they don't always have voice control over their dogs.
Limit pet owners to two pets. We have neighbors that have seven dogs. Please, 7 dogs in one 3 BR house in the City Limits. That ordinance needs to change and needs to be enforced.
<b><u>COLT/Transportation:</u></b>
We need better, more of, more frequent, and handicapped accessible bus service that will make shopping and medical appointments possible independently. Also, wider sidewalks that will be safer to use for disabled folks, and more handicapped parking downtown.
More and better mass transit is needed.
City Of Loveland Transit - Eliminate mid-day trips to Promenade Centerra due to lack of ridership. Facilitate connections to Bustang. Post bus schedules at bus stop enclosures. Contract with a company that will better maintain bus stop enclosures during snowy weather.
Loveland needs to work on alternative transportation issues. We do not have a close bus stop near us so not using our car to shop isn't an option. There are no shopping options near us in the NW part of town. Orchards is closest and any "real" shopping is Centerra (30-40 min drive depending on traffic) or FTC. It would be nice to have something similar to MAX in FTC so get around town so you could shop/eat/etc and park in a parking lot for the station.
Would love to see something similar to the Fort Collins Max....maybe a shuttle service to/from Centerra and park and ride from different places in town.
COLT is inefficient and a money pit. Increasing routes will only add to the cost of a system that seems to show little to no users. Perhaps cut the routes while launching a well thought out (I mean WELL thought out, not some cheap newspaper ads) campaign to increase ridership. No free rides, no extension of routes. Fares should be raised until ridership is at a more sustainable level. Put some marketing behind this, not bean counters. Although, good bean counters may actually convince you of the problem: that COLT is a money pit and the city is throwing away millions of taxpayer dollars each year into it.
<b><u>Culture/Arts/Events:</u></b>
We do a good job with sculptures. We have Art Space. But what really "gels" everything together is creative art AND music.
It would be nice to have more arts and culture in our community. Fort Collins does a great job of getting original live music from our Northern Colorado music scene. It would be nice to see more of that here, especially at the Rialto Theater, Corn Festival, Foote Lagoon, Concert Series, and Sculpture show. Additionally, it would be good to be more lenient with enforcement of major live music venues. We don't really have a good private venue in this town that is on par with Hodi's Half Note or Aggie Theater. The Buffalo Rose was successful and made great efforts to protect public safety, but were harassed out of business.
The Loveland Museum/Gallery is woefully undersized and under-funded for the wonderful job they do.
The arts are bringing a wonderful influx of tourists and people to our town! Please continue to fund art in Loveland! It is making a huge difference in the quality of life here.
One cannot help but to be exposed to "art" in this city, it is everywhere, even where it is not welcome, it seems. Putting up a statue somewhere does not necessarily improve the location. The fact that public input is not required for the placement of any art installations in the city is wrong. Allow the public to enjoy art at their leisure, do not force it upon them.
<b><u>Downtown Redevelopment:</u></b>

The downtown renovation going on is nice.
Really need to dress up and vitalize downtown similar to Louisville & Lafayette. Planters, lighting, improved storefront, etc.
<b><u>Economic Development/Planning/Growth:</u></b>
Would like to see high tech businesses returning to Loveland and preventing existing businesses from leaving. Prosci, WF Media.
How about some business development in the city as opposed to everything being miles away by the interstate.
Shopping Opportunities - There are plenty if you want to deal with the traffic and mess out at Centerra. But as far as in town - there are few quality places to shop.
Overall, we have a great town. Absolutely GREAT - please control the growth issues (Crime, Gangs & Loitering) so we don't end up like Greeley or Fort Collins.
We live in the foothills so I can't answer some of the questions. I think shopping opportunities could be improved and Loveland could use a "dollar" theater.
For some reason there are only overpriced, luxury townhomes and million dollar homes being built around here. This is not encouraging or supportive of small families or the true Lovelander to be able to be a proud home owner. These overpriced, often attached homes, are only attracting and encouraging investors and big money, those who don't contribute to and don't participate in community, but are just here to buy it all up and then rent out at exorbitant rates so that people who actually want to own a home here can't. Loveland needs to get back on track and focus on community and keeping Loveland the quiet, little, blue-collar, artsy town before it's too late...this isn't Boulder and doesn't need to try to be. I feel that regular folks are being pushed out of this area, and that greed and money are taking over our once humble city. Maybe someone like Bernie Sanders can get our country back on track, too...
Can we please bring Costco to Loveland? The corner of 1st and Denver or 1st and Taft would make great locations. I have to drive to Fort Collins for a majority of our health food needs!
The city should model the practices of other more successful cities in the region. Too many areas of the city appear dilapidated and this issue affects property values and suppresses investment by entrepreneurs and developers.
Loveland is growing so fast and that makes it hard to plan ahead for all the services that will be needed. Overall I think services are good. It's too bad more companies with good benefits are not coming to this area. I've lived in Loveland my entire life and it has definitely changed over the years, and like any town, it is not without challenges.
Thanks for the apartment complex at 402 and Taft. What a joke. The biggest bad decision I have seen here.
Too many office buildings and apartments going up on what use to be farmland and ranches. We are losing the beauty of our city to businesses which make demands for compensations to be here. Yes, we need jobs, but we also need to remain a smaller community that doesn't attract a larger population and traffic problems beyond what we have already. We moved to a smaller city for a reason, and we don't want to see the growth that seems to be on the city councils agenda. We're getting too big, too fast, and that never bodes well for a community in the long run. Let's take care of what we have and ensure that our community stays quaint and special. We don't want to be a Fort Collins or a Longmont. We need more trees, fine dining restaurants and less fast food places. We worry about what kids eat, then a hamburger joint is built right in front of the Mountain View High School, does that make any sense at all? Quality not Quantity is the key here, whether it's commercial buildings, apartment complexes and dining opportunities. I would like to see more really nice places to eat out. There are no Seafood Restaurants here that serve really good seafood and a variety of it. We don't even have a Red Lobster or a Crab Shack here. I miss the working farms and ranches, is any effort made to attract farmers and ranchers from other states to purchase these properties? We need those more than we need more commercial businesses and apartment complexes scattered everywhere. It's what makes Loveland an attractive place to be, it's what brought us here, and we don't want to lose that

specialness.
<b><u>Fire Rescue Authority:</u></b>
<i>No comments received</i>
<b><u>Housing:</u></b>
The cost of housing is getting sky high. There is a lack of affordable housing (owning a home as well as rentals). If the jobs are not well paying and the housing costs keep rising, it's a big, big concern.
<b><u>Infrastructure:</u></b>
I live in first street near the Chilson center and we have to have a septic tank still because there is no sewer line. Please put one in.
The end of my street is always flooding after heavy rain/snow. In the winter the sewer gets backed up and snow turns to ice.
The city does well with what it is given. More support from the citizens is important to enhance the quality of life in Loveland. Other communities are passing us by due to this lack of support in funding and growth. Not just limited to expansion but improving sidewalks and well thought out zoning. In particular, the west side of Loveland, along the Eisenhower corridor is run down in much need of enhancement in terms of setbacks, sidewalks and revitalization.
The east end of town does not connect by trail or sidewalk to the rest of town. The trail by Boyd Lake GLIC ditch should connect to the trails to the other side of Boyd Lake. And there is no sidewalk on the north side of 34 anywhere east of Denver.
Madison/Hwy34 disaster fixed. Boise bridge should be widened to 3 lanes. Street repair before more bike path costs. East/West corridor before more art expenditures. Colorado Springs does intersection circles correctly. Loveland is a great place to live!
I recently read an article about a proposed project to finish Boise to 37th St. That same traffic/residential concern exists further west on 37th St. where it ends by Walgreens on Garfield. People cut through that neighborhood on Elder and Lincoln to get to Monroe. It would be great to see a bridge across the creek and 37th St. finished to deter excess traffic in that residential area. Where 37th ends is also unsightly, accumulates standing water, and in turn attracts mosquitoes.
For me, the one of the biggest downsides to living in Loveland: the lack of safe bicycle routes connecting the city.
<b><u>Jobs:</u></b>
I disagreed about the employer question because this is something I feel that Loveland definitely lacks. I commute to Boulder every day because there are no "like" employers in Loveland.
We need to do more to attract high paying employers to our city. We seem to spend excessive time and money on companies and jobs that are not career opportunities for our residents. The attraction of \$60K plus income jobs seems to be lacking in the strategy and previous efforts. For example the Rocky Center for Innovation and Technology and the promised 5000 jobs by the mayor is sorely lacking and behind his commitment to the citizens of why we had to buy the place and then sell it as we did!
We need more opportunities for professional level, full time, benefited jobs for the 25-55 age group.
Job creation remains a work in progress.
For me, a big downside to living in Loveland is: Lack of high quality/ high paying jobs (my background is in biotech and there are no jobs of high quality/ high pay in Loveland and very few in Fort Collins)
<b><u>Library:</u></b>

The library is frequently out of the personal development books that are recent releases or best sellers. Seems the Fort Collins Library has a larger inventory?
I would like to head up a drive to get cake pans for the library. I would manage it and help provide this service for the library. You can rent a cake pan for your kid's birthday party and then return it the next week. Free of charge. I am willing to make this happen, I am a go getter. The head librarian has not allowed this to happen. I'm at a loss. I'm willing to do the work. Please email me: leah.rohlf@gmail.com, I would love to pitch my idea.
As always, I am extremely impressed with the Loveland Public Library! Every librarian we've encountered there is nothing but pleasant and helpful, and the variety of storytime programs available is great (both time-wise and age-wise). Also, the summer reading program this year was phenomenal, and our family enjoyed it. It was also really fun to attend the parties for the start and end of the program. I've always said Loveland is a great place to raise kids, and the library is one of the biggest reasons why. The other reason is the myriad of parks available, and many other family-friendly venues and activities.
<b><u>Parks/Recreation/City Events:</u></b>
I love what was done to the old fairgrounds. The fact that low income children can go somewhere really nice for FREE! Very nice.
When will you complete the loop of the Loveland Trail? I have not seen any progress in many years. Thanks.
"There are abundant recreational opportunities for all members of my family." This question/topic is horrible. You assume that abundant equates to affordable, timely, and wide ranging. If your first, gut reaction is to cite all of the opportunities that a family can pay for, then I would counter that for the vast majority of families in Loveland, they are un-affordable. Simply utilizing the federal poverty guidelines for funding opportunities for families is leaving many of us out of the fun.
Loveland has far more pickleball courts than it needs. Hire some younger people to run Parks & Rec and develop more baseball and softball fields, more tennis and basketball courts, and a skating rink with an indoor pool.
Attributes such as the bridges and underpasses, pass/do not pass striping, and trail signage could greatly enhance our recreation trail. I am also keenly interested in the trails connecting our rec trail to the Fort Collins trails.
I thank the powers that be for the 2 upcoming (off-street) bicycle paths to Ft. Collins.
I'm eager to see the city recreational trail be completely linked up. Nice work on the new trail underpass at Madison Ave!
There are not enough options for youth, but plenty for other age groups.
Having lived across the country, I feel like my quality of life here in Loveland is much higher relative to the other places I have lived. We are quite happy here! Some areas I see for improvement: the Loveland rec trail needs to be completed and have the gaps filled in. It could also further be improved by modeling the Spring Creek Trail in Fort Collins.
Community events and festivals have taken a downturn in just the three years I've lived here. The Cherry Pie fest was a mere three hours this year. The BBQ event is a joke: nothing but an excuse for out-of-town peddlers to come in and take our money by selling us overcooked, small ribs at 2 to 3 bucks a bone (rip off!). Any decent pit-master knows that baby back ribs are a marketing gimmick, spareribs have all the flavor. Whereas the competition that it used to be? Where are the local amateurs showing off their skills? Why is this not a weekend long event with interstate competitors that can attract national media or even a cable channel feature? Some crappy place in Fort Collins gets on Food Network (though it just opened last year and the food sucks), what are we doing to get attention? What is the plan, to move everything out to the Ranch like the county fair and what some people are trying to do with the fireworks? I say Nay Nay. Off the soap box, for now. If any of you actually read this, please let me know. The tally will be interesting.
The "No Tolerance" policy for fireworks this year was totally inadequate!
Kudos to the Parks Department!!! We frequent the Lake Loveland area and are very pleased with its

maintenance.
There are no disc golf courses in Loveland and, finally, one is slated for Mehaffey park but for some reason it is not on the docket for completion for another year or possibly even two!!! Seems pretty simple to dig a hole and drop a basket, yet it's the last phase to be finished...we need a disc golf course more than anything and very disappointed that it is not a priority and taking so long. Also, the playground equipment at Loveland Sports Park is old, wearing and tearing, and not very useful. Most kids don't even know what to do with it, weird metal twisty climbing things, but no one likes them. The baby slide is too babyish and most equipment is just plain lame, plus there are only 2 swings! It seems like this park has been forgotten about. The splash water feature is great, but playground needs major updating to more modern, safe and fun pieces.
<b><u>Police:</u></b>
We love living in Loveland. Only the recent shootings have made us a bit nervous about being on our once quiet streets.
I have lived in Loveland for 32 years. With that being said, I have the following comments. Police Service - The new police officers seem to have a California attitude and it just does not fit with our community. We need tough officers that uphold the law without the attitude from California. Enough of California's bad habits are ending up in our beautiful town.
I do not feel safe because of the sniper and also the vast number of panhandlers. We went to Centerra target area and saw three panhandlers today in a matter of under three minutes. I know there are services available but I am concerned about why they seem to not be getting help. I don't allow my teenagers to walk or bike around Loveland anymore because of these issues.
The current issues over police effectiveness and perceived abuses could be mitigated with greater transparency. Transparency is a DAILY activity, not "as needed." And it runs contrary to the police culture that exists here and in most communities around the country.
The community regards Police Chief Hecker as a joke. Get someone who will focus on eliminating gangs, troublesome punks and drivers who repeatedly cut off other motorists.
It would be nice to have police around 1st and St Louis also as there are motorcycles that tear through there at what has to be a higher than legal decibel level.
<b><u>Public Information:</u></b>
I love the "City Update" that comes in our utility bill. It always has current and reliable information.
I appreciate the newsletter that comes with my power bill. It is good to have information "pushed" to you rather than having to "pull it" from the websites.
This is an extremely condensed version of the QOL survey. It does not contain enough questions that would allow a citizen to make a fair and just review of how our city staff and city council are conducting business. What a joke.
<b><u>Recycling/Solid Waste:</u></b>
The "Reserve at Centerra" does not offer recycling to its residents. It is shameful, wasteful, and disappointing to live in a rental community that doesn't care about recycling, preserving our beautiful area, or offering its citizens the quality of life we all deserve to live. I have called and emailed their corporate office to no avail, and wish there was a city organization that could enact recycling opportunities be made available for ALL residents. It is unfair and sad that I can't afford to live anywhere else in this fast-changing town anymore, but to top it off, I can't live the quality of life I'd like to live just because some big corporate company doesn't want to offer an additional service, such as basic recycling, to its residents. Every week, my family brings a large trash bag of recyclable items across the street to a park, where it can be recycled, since it is not possible in our residential community. Imagine how much recyclable goods are being thrown in trash, just because this community is not held responsible for being good stewards of our community and the planet!



It's called corporate obligation! I apologize for the ranting, but every citizen of this community should be offered recycling opportunities at their residence and maybe the city can enforce it! I would like to see public recycling available, at gas stations, downtown.
There are trash cans everywhere, can we please have recycling available outdoors as well please?
<b><u>Services:</u></b>
Better more timely snow removal PLEASE!
I wish Colorado mosquito control offered the option to not have the truck spray my street and give a more precise time they will be here (like a one or 2 hour window).
<b><u>Streets/Traffic:</u></b>
We are truly blessed to live in Loveland! Traffic issues are difficult at times, but on the whole, this is an amazing community. We are concerned about the location of the new Sprouts as it will further deteriorate traffic viability!
The traffic and congestion on major streets - Eisenhower, Taft, 1st, 29th - is really becoming a problem for drivers and bikers. The streets are too narrow for their use since the infrastructure didn't anticipate this type of growth. Please address before it gets worse.
Traffic Laws - Enforce 30MPH and 35MPH speed limits or change the speed limits. Drivers turning after traffic light is red need to be ticketed. Drivers failing to completely stop vehicles behind crosswalks need to be ticketed. Drivers who enter crosswalks/intersection after light turns yellow need to be ticketed.
Hwy 34 is my only complaint about Loveland. The traffic is horrendous.
City could plow better. Lived here 8 years and plows have come down my street twice. Understand priority route but there is no reason that a couple of days after storm city crews could clean up other areas. Emergency vehicles could not get through my street. I have worked in city government for 30 years and understand priorities, but I have always tried to provide services to all areas of the community not just main routes. City crews have the time after events to canvas the town for clean up after a storm. I have had to push out cars stuck in my cul-de-sac many times. I tried and plow as much of street I can with my snowblower to allow safe travels for my family. Does this sound right? Feel free to contact me by phone also if you would like. My number is 720-383-0344. Please share number only with people who have the citizens' best interest in mind. This is a municipal Government number that's why I say to only share with the proper people. Thank you.
The Streets Department is horrible. During construction, often the signage is either missing or very confusing to the point of being a danger! Workers also present a danger at times, lacking the awareness and courtesy needed in busy construction areas.
Hwy 34 needs to be 3 lanes from I-25 - Madison in both directions.
Bike lanes - Being an avid cyclist I love the bike lanes (not the people trying to hit me) but it would be nice to have them a consistent width so I am not forced to ride on the white line so that cars play chicken with me in certain parts of town. HELP!!
Signal light - Provide left turn light onto Taft for westbound bound traffic on 57th.
On first street the traffic is horrible going west bound, every night it backs up from Lincoln to St louis ave. We need better traffic planning be that to widen 1st or to deter traffic to somewhere else, perhaps a speed bump west of the stop light there. It would be nice to curb the large diesel trucks billowing large black clouds around town. Thanks
City traffic engineers are incompetent and are out of touch with driving reality when it comes to traffic intersection design, signals and double yellow lines.
There are too many people in this town for a roadway system. Couldn't have planned this any worse. Why do add more housing and people with no place for anyone to drive. We need some East/West roads that



aren't in a residential area. We have all these wonderful places to shop and eat, but who wants to be stuck in traffic... poor poor poor planning - seriously! Get out and drive these roads in rush hour - how many lights did you sit through.
Road construction on west 29th street is an ongoing annual event. When will it ever be completed???
I would love to see more bike trails and bike lanes. Currently Highway 34 is nearly impassible by bike (or even on foot--at least easily) in sections and the bike lane on Madison disappears without warning.
Travel by car - that is a loaded topic. If you have to go anywhere on the weekends or at 5:00 PM in a hurry or on time - Forget It!!! Traffic is usually at a halt at these times. And no one yet has figured out how to configure the traffic signals in town. They are so off that now people speed up to at least 45-50 to get through all the lights going north or south through town - like no one was going to try that. Your Traffic Engineer really needs to visit this and think this through carefully.
Traffic on 34 is completely insane. I do everything I can to avoid 34/Eisenhower because it is a parking lot during any remotely busy times of the day. Space is limited, so I am not sure widening is a possibility, but the City should explore other options to ease the congestion.
Taft Ave. between 8th and 22nd streets needs to be improved. The road cannot continue to support the amount of through traffic and residential traffic. Why are there no medians for turning opportunities? Why is there not a left turn light onto westbound 22nd from northbound Taft? And why is there only one right-hand turn lane at the intersection of 29th and Taft? This city seems to forget that traffic is an issue. Yet, there always seems to be an incentive for businesses to locate to our community, further adding to the traffic issues that exist. It would be wise for the city to invest in traffic congestion before costs to repair/improve our roads are far too great.
<b><u>Utility Billing:</u></b>
<i>No comments received</i>
<b><u>Water &amp; Power/Stormwater:</u></b>
We haven't had any blackouts lately.
I think the sewers are doing better in our area of town -- the rain isn't turning our street into a lake.
Would it be possible to post info about watering needs for landscape based on updated rainfall data? Fort Collins has this, but their weather is often quite different from ours. Thanks!
Please remove Fluoride from our municipal water. If people believe fluoride helps their teeth, they can use it in their dental products and at their dentist's office. Local government should not be making this decision.
Many decisions by the city have been good like the newer library and the businesses that are and have been coming to Loveland. However I regret that the city chose to poison its citizens with fluoride in our drinking water.
Water Run Off - It absolutely amazes me that with all the "Engineers" in Loveland we can't find any that know how to correctly drain the streets so that they do not flood ever time it rains. I mean - come on - how many years do we have to go through this??
I had to add no opinion about the drinking water. I do not drink it as I am allergic to fluoride.
<b><u>Website/Channel 16 TV:</u></b>
<i>No comments received</i>

[End Comments](#)