

MEETING DATE: March 18, 2015

TO: Community Marketing Commission

FROM: Cindy Mackin, Visitors Services Coordinator

TITLE: March 18, 2015 CMC Update

SUMMARY: This is a monthly update to the CMC for the month of February

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Visitor's Services Coordinator Economic Development

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VisitLovelandCO.com

This position was created with the vision to establish and promote Loveland as a world-class destination for art, leisure and business through the implementation of the Destination Loveland Strategic Plan. Over the last month, the following has been accomplished:

Lodging Tax – In February 2015, we collected \$55,385.28 in lodging tax, a 1% increase from 2014. Overall we have collected \$110,909.84 to date and are trending at 13% up over LY.

Visitors Center - The Visitors Center sales were up significantly for the month of February: \$10,824.21 in 2015 compared to \$6,803.19 in 2014 – a 59% increase. The Visitors Center traffic experienced a 31% increase for the month. 2015 saw 1,756 visitors vs. 1,337 in 2014. New local merchandise, excellent sales staff, 400 more visitors and a growing awareness from the public that we are the destination to purchase their Valentines gifts led to this HUGE increase!

PR/Social Media - see attached report – Great exposure from Fire and Ice!

Website – We have started to get analytic reports on our website which will be presented in the monthly staff report.

VisitLovelandCO Report for the Month of February

Sessions Pageviews Bounce Rate + 69% - 14%

Sessions Increase, Far Exceed Yearly Average

<u>Sessions</u> were up 69% from the previous month to 13,549, which is more than your annual 8,658-session monthly average. The rise in traffic was driven by <u>organic search</u>, growing 51% to 9,170 sessions.

Your site's pageviews were up 43% last month to 25,222. Pages per session were down 16% to 1.9, but in line with your monthly average of 2.1 for the year.

Last month, the number of unique users for your site grew to 10,982, a 58% increase. This is more than your site's monthly average of 7,473

**We are currently working on our new website with a targeted launch date of May 2nd – National Tourism Week and also the Visitors Center Summer Open House! Responsive design, Video, Instagram, itineraries, Improved calendar, easier to navigate, cleaner overall design are just SOME of the features of the new site...Get excited. We are also working with Blizzard on an overall marketing plan to increase SEO to the site.

• **E-Newsletter** - The February issue of the Visit Loveland newsletter was distributed the last week of January and focused on Valentine's Day in the Sweetheart City. Among activities and events mentioned were the Loveland Fire and Ice Festival, tour and dining packages, and brewery creations. Also included were My Big Date Night promotion and shows at the Budweiser Events Center and Rialto Theater. Our distribution keeps growing but please share and Sign up today at www.visitlovelandco.org.



- Loveland Visitors Guide A large amount of staff time has been spent re-creating copy/finding new photos and planning for the release of the new 2015/16 Loveland Visitors Guides, set to debut on May 2nd at the Visitors Center Summer Kick off party. The new guide is a collaboration with Colorado Life. Ad sales have been great and the new partnership in which the book pays for it's printing is a WIN WIN for all.
- **Pro Cycling Challenge** Staff has been in many meetings associated with the USAPCC's return to Northern Colorado for Stage 6 on August 22nd. Staff is heading up the efforts to produce a VIP patron party in Downtown Loveland once again as well as co-chair the PR/Marketing LOC committee for the event. Route announcments should come at the end of March!
- Rock'n Western Rendeszvous Sponsorship http://www.rocknwr.com/
 Visit Loveland will be sponsoring the new Rock'n Western Rendezvous coming to The Ranch on May 30-31^{st.} It is a 2 day western event with a modern twist. WRCA Rodeo, Extreme Mustang Makeover, headlining concerts, high end western style mercantile, and a professional BBQ competition with \$35,000 in prize money make for a destination event that Loveland is proud to promote! American Cowboy Magazine, The Colorado Lottery, and Smoke on the Water Productions are the major sponsors of the event.



• ADS ADS EVERYWHERE ARE OUR ADS...

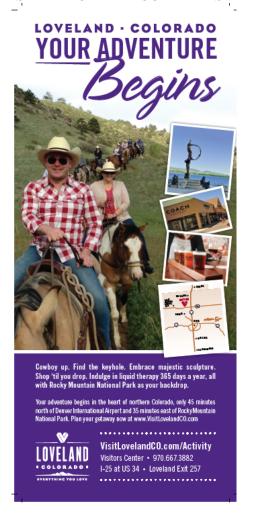
PLAN YOUR NEXT MEETING IN THE HEART OF CULTURE AND

Experience Northern
Colorado's premier location
for your next meeting or
event: Loveland, Colorado.

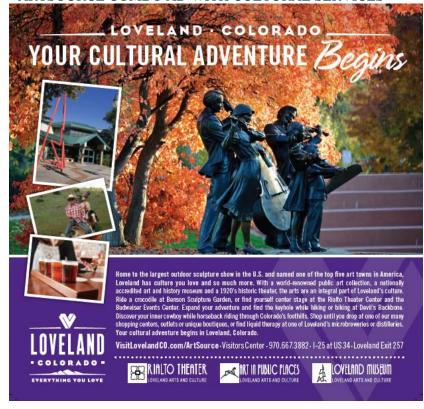
Over 400,000 square feet of meeting
and event space
Budweiser Events Center and the Ranch
Complex located 45 minutes
north of Benner and 35 minutes to
Rocky Mountain Rational Park

See VisitLovelandCO.com/Meetings

CERTIFIED FOLDER DISPLAY ACTIVITY GUIDE - DISTRIBUTED 125,000 IN 6 STATES



ARTSOURCE COMBO AD WITH CULTURAL SERVICES



BACK COVER COLORADO LIFE MAY/JUNE

