When calling **911** from a cell phone...

- Know your location. Cell phones can not give your exact location. Have your address ready, or use landmarks, mile markers and road signs to describe where you are.

- Cell phones do not always direct you to the proper agency. If this happens, remain patient and wait for the call taker to transfer you.
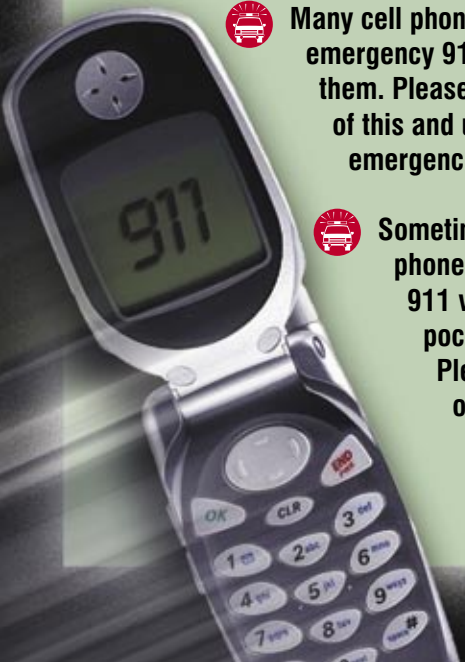
- When using a cell phone for 911 calls, please know the number you are calling from. We may need to contact you if the connection is lost.

- Many cell phones have an emergency 911 feature on them. Please be aware of this and use it only in emergencies.

- Sometimes a cell phone can dial 911 while in your pocket or purse. Please be aware of this and use the keyguard feature if available.
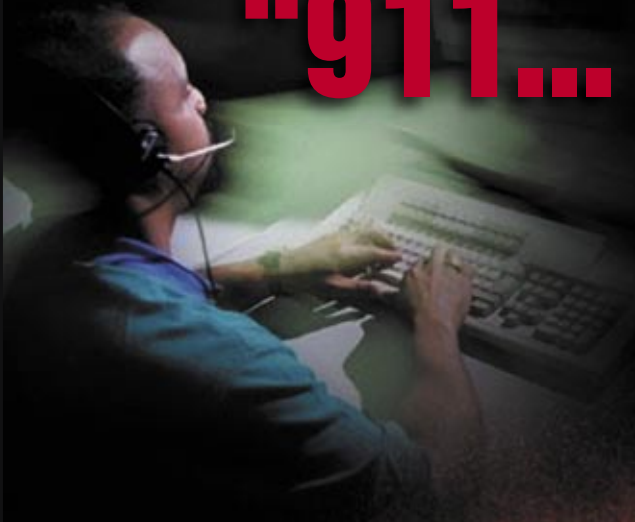
Larimer County
9-1-1
Centers

Larimer County Sheriff's Office

Fort Collins Police Services

Loveland Police Department

Estes Park Police Department

CSU Police Department

911
LARIMER EMERGENCY TELEPHONE AUTHORITY
WWW.LETA911.ORG

"911...

... what is the address of your emergency?"

Get the help you need when you need it...

When calling **911**

- Try to remain calm.

- Be specific as to what is happening so the proper resources can be directed to your location.

- Follow all instructions given by the call taker as they may have important information that may help control the situation.

- Do not hang up the phone until instructed to do so as the situation may change and additional resources may be needed.

- If you call 911 by accident, stay on the line. The call taker will need to make sure everything is okay. If you hang up, police may respond to your location

911
Emergency Medical Dispatch

Ambulance

All 911 centers in Larimer County provide Emergency Medical Dispatch whenever a call for an ambulance is placed. EMD is made up of protocols designed by emergency medical physicians to assist the caller until the ambulance arrives. The 911 call taker will ask specific questions depending on the situation. Instructions given to the caller can vary from simple medical information and instructions to more complex procedures such as delivering a baby or performing CPR.

911 *is…*

- The number to call if an emergency threatening life or property exists.

- The number to call if you need medical help.

- The number to call if you see an accident.

- The number to call if you see smoke or flames.

911 *is not…*

- The number to call for phone numbers.

- The number to call for animal problems.

- The number to call for directions.

- The number to call for weather or road conditions.

- The number to call for power outages.